

Healthwatch Brent Priorities 2022 – 2023

Mental Health Services	<ul style="list-style-type: none"> • Understanding Children and Young People's experiences using mental health services • Identifying barriers to access for Somali and South Asian communities • Understanding experiences of people who have been sectioned and discharged in Brent • Influencing the strategic priorities of the ICP commissioning plans for improving access
Engagement	<ul style="list-style-type: none"> • Understanding experiences of Eastern European communities accessing health and social care support • Growing our partnership with Grassroots Community Organisations, and putting their needs at the heart of our work • Reaching out to the most seldom-heard communities, hearing and amplifying their views
GP Access	<ul style="list-style-type: none"> • Sharing our GP access findings with Brent residents and community partners • Following up on our GP Access recommendations through a series of 'Enter and View' visits
Inequalities and safeguarding	<ul style="list-style-type: none"> • Ensuring Brent residents know what safeguarding is and how to keep themselves safe • Establishing whether the demographics of safeguarding concerns raised in the borough are in line with the demographics of the borough
Information, advice and signposting	<ul style="list-style-type: none"> • Supporting residents with information and advice needs through our single point of access • Providing useful information via website and social media • Raising the concerns of local people with those who commission the services

In addition to our five main priority areas, we will:

Work with our volunteers and Advisory Group to influence the Brent Integrated Care Partnership and the North West London Integrated Care System

Continue to attend the Integrated Care Partnership Executive Groups, bringing the voices of Brent residents and patients to ensure their views are heard and can influence important decisions

Our Chief Executive will continue to represent Healthwatch Brent at the Safeguarding Adults Board, sharing two-way insight to the wider Healthwatch work and stakeholders

Continue to take part in Healthwatch England's Accessible Information Standard Campaign.

Continue to work with our local system partners to ensure they are listening to the voices of Brent patients and residents.

Continue to work with the Brent Safeguarding Transformation Team to ensure Brent residents and patients can feed into the national consultation on proposed changes to the Mental Capacity Act 2005 Code of Practice and implementation of the Liberty Protection Safeguards

All other work that we are approached to support will fall outside of the funding available from the Local Authority. We are confident we could add value to many areas of health and social care project work, supporting health and care stakeholders achieve their objectives. We welcome all such opportunities which will further improve health outcomes for people in Brent and in particular address existing health inequalities and avoid future inequalities.