

Minutes of Advisory Group, 16 November 2021 at 16:00 – 18:00 , by Zoom

Present:

Shyama Perera (HWB Chair), Grace Samuels (HWB Volunteer), Danny Maher (CEO Ashford Place), Narendra Patel (BAPS Swaminarayan Mandir), Chris Murray (CEO Young Brent Foundation), Nan Tewari (Public Member), Valerie Read (Public Member), Judith Davey (CEO Healthwatch Brent), Cleo Chalk (HWB Comms and Engagement Officer), Ibrahim Ali – HWB Volunteer and Project Officer), Jo Kay (HWB Manager), Steve Inett (Consultant), Georgina Diba (Head of Safeguarding, Brent Social Services)
Daniel Morris (SAB Strategic Partnerships Lead for Safeguarding Adults)

		RESOLUTIONS
	<p>WELCOME AND APOLOGIES</p> <p>Shyama Perera welcomed members to the Advisory Group and gave apologies for Cameron Carmen and Anup Shah.</p>	
2.	MATTERS ARISING	
2.1	<p>Minutes of the last meeting</p> <p>The minutes of the previous meeting were approved; no matters arising were brought to the attention of the Group.</p>	Approved
3.	CEO UPDATE	
3.1	<p>Judith Davey noted the ongoing economic challenges and heightened inequalities created by the pandemic. There are backlogs in both mental and physical health services. Waiting list have increased. This combination of factors makes it more important than ever that HWB champions user voices.</p> <p>HWB are working with the newly formed North West London Integrated Care System. The new ICS will ostensibly join up health and social care services, improving delivery and reducing inequality. HWB is involved in three workstreams at ICS level. We are helping the structure of effective mechanisms to ensure the patient voice is part of the system design.</p> <p>HWB have been playing a major role in the Joint Health and Wellbeing Strategy. We have carried out consultations in stages two and three, ensuring the draft strategy priorities are resonating well with different patients and residents.</p>	
4.	SAFEGUARDING PRIORITY	
4.1	<p>Judith Davey introduced the safeguarding project proposal and asked members of the Advisory Group for approval and presentations were made by Daniel Morris, of the Brent Adult Safeguarding Board (SAB) and Georgina Diba, Head of Safeguarding and Transformation, and Principle Social Worker.</p> <p>Key Points:</p> <ul style="list-style-type: none"> • Inequality and community engagement are important to SAB and the fallout of the Covid pandemic has further highlighted this. • SAB is refreshing their strategic plan in 2022 and looking closely at community engagement 	Project proposal approved

	<ul style="list-style-type: none"> • There is a need to research and address the different inequalities experienced by different under-represented user groups, differently • SAB is looking at identifying and working with individual community leaders • The current framework for addressing safeguarding and raising awareness is not good enough to meet need • SAB welcomes partnerships and is keen to contribute to work that raises awareness and /or identifies those who are falling through the baps • There is a need to focus on the data as there are answers there • Safeguarding decisions must be scrutinized for bias <p>Judith Davey gave an overview of the safeguarding priority project proposal, noting a need to see if particular community groups or faith groups are over, or under, represented in the data. Are people who have a connection with health and social care service over, or under, represented. With this information we can better look the block and barriers and how they can be overcome.</p> <p>Shyama Perera asked about other avenues of approach as community and faith leaders do not always acknowledge/represent those most in need of safeguarding.</p> <p>Chris Murray questioned the SAB's current approach to community engagement and potential changes in approach. We need to be looking at engagement structures which are not all equal. How might we frame conversations to engage people and ensure involvement is not minimized by factors like ethnicity. Current systems have led to a range of inequalities. What will be done differently to address the theory of change on a longer-term basis where voices are not heard?</p>	
5.	SYSTEM UPDATE	
5.1	<p>System update</p> <p>Jo Kay reported on the progress of the workplan, adding that HWB would wait until Q3 to analyse the collected data and identify key themes and trends. The data collected in Q2 is useful but not rich enough to inform or help explore our priorities.</p> <p>We have been working with the other local NWL Healthwatch to ensure that the NWL NHS Digital online service consultation is reaching Brent residents. Members are asked to share with their networks.</p> <p>Jo reported that the Cancer Screening Project follow-through had uncovered a number of recommendations from the 2018 report that were not actioned. HWB will take this forward working in partnership with the Learning Disability User Involvement Project in Brent.</p> <p>The HWB team wished to continue looking into the recommendations which <i>were</i> implemented from the 2018 Young Carers Substance Misuse report.</p>	<p>Approved</p> <p>Approved</p>
6.	NORTHWICH PARK UPDATE	
6.1	No further update, Nan Tewari to circulate letter for comments via email.	
7.	AOB	
	Shyama Perera asked that the Advisory Group receive regular volunteer updates to ensure the development of numbers and skills to deliver against our aspirations. We need to show we are securing/training/utilizing precious human resources.	